

25 July 2023

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Tēnā koe Nicola

Thank you for your request to the Department of Conservation, received on 07 July 2023, in which you asked for:

I would like a copy of the external review report on the DOC IT finance project. I do not know the name of the report but it was referred to in a recent RNZ article written by Phil Pennington.

['Many management failings': DOC's \\$25m technology project flawed, reviews find | RNZ News](#)

We have considered your request under the Official Information Act 1982.

The Te Tātai Atawhai project was initiated in September 2020 to upgrade the Department's existing finance and asset management system, SAP, to S4/HANA. The system went live in July 2022, following which, several issues became clear. The Leadership Team commissioned the attached Independent Quality Assurance (IQA) report, which details these issues.

As a result, DOC has commissioned a new programme of work to remedy the core issues and embed S4/HANA) into the organisation. We have also stood up an appropriate governance structure and hired a dedicated programme delivery team.

Item	Date	Document description	Decision
1	14 December 2022	<i>Te Tātai Atawhai Projects Independent Quality Assurance Review for Department of Conservation (DOC)</i>	Released in part

I have decided to release the relevant parts of the documents listed above, subject to information being withheld under one or more of the following sections of the Official Information Act, as applicable:

- personal contact details of officials, under section 9(2)(a) – *to protect the privacy of natural persons*
- commercially sensitive information, under section 9(2)(b)(ii) – *to protect the commercial position of the person who supplied the information, or who is the subject of the information.*

In making my decision, I have considered the public interest considerations in section 9(1) of the Official Information Act and determined there are no public interests that outweigh the grounds for withholding.

You are entitled to seek an investigation and review of my decision by writing to an Ombudsman as provided by section 28(3) of the Official Information Act.

Please note that this letter (with your personal details removed) and attached document may be published on the Department's website.


Nāku noa, nā 


Mike Tully
Deputy Director-General Organisation Support
Department of Conservation
Te Papa Atawhai